



HOME HEALTHCARE & HOSPICE

- ▶ Bloodborne Pathogens: Protection In The Home Care Setting
- ▶ Fall Prevention In Home Healthcare
- ▶ Fire Safety In Home Health: Ten Burning Questions
- ▶ HIPAA: Privacy In Home Healthcare
- ▶ HIPAA: Security & Privacy For Home Healthcare
- ▶ Home Healthcare Violence: Be Smart, Be Safe
- ▶ Home Health Safety Orientation
- ▶ Infection Control: Bag Technique
- ▶ Infection Control Orientation In Home Healthcare: Winning The Battle
- ▶ It's Your Back, Don't Break It: Back Safety For Home Health
- ▶ Personal Safety For The Home Health Caregiver

AMBULATORY CARE

- ▶ Bloodborne Pathogens For Ambulatory Care
- ▶ Ergonomics: Watch Your Back
- ▶ Fire Safety For Ambulatory Care
- ▶ Fire Safety: Operating Without Fires
- ▶ Infection Control For Ambulatory Care
- ▶ Infection Control In Outpatient Facilities
- ▶ Protecting Your Back
- ▶ Safety Orientation For Ambulatory Care

LONG-TERM CARE/ ASSISTED LIVING

- ▶ Be Safe At Work: Safety Orientation For Long-Term Care
- ▶ Bloodborne Pathogens: Assisted Living *
- ▶ Bloodborne Pathogens: Long-Term Care *
- ▶ Combative Residents: Mirror Their Reality
- ▶ Customer Service In Long-Term Care: Making It World-Class
- ▶ Dementia And Alzheimer's Caregiving: Through The Looking Glass
- ▶ Elder Abuse And Neglect: Show You Care
- ▶ Ergonomics: Safe Patient Transfer
- ▶ Ergonomics: Watch Your Back
- ▶ Fire Safety: Be Alert, Not Alarmed!
- ▶ HazCom for Healthcare: A GHS Overview
- ▶ HIPAA Rules & Compliance for Long-Term Care
- ▶ Infection Control In Long-Term Care: Protect Your Residents, Protect Yourself
- ▶ Preventing Resident Falls In Long-Term Care

GENERAL HEALTHCARE

BLOODBORNE PATHOGENS

- ▶ BBP In Your World: Don't Risk It!
- ▶ Bloodborne Pathogens: A Sharper Image
- ▶ Bloodborne Pathogens: Bloodbug Barriers *
- ▶ Bloodborne Pathogens In Behavioral Healthcare
- ▶ Bloodborne Pathogens Standard: How It Affects You, How It Protects You
- ▶ HIV/AIDS: What Caregivers Need To Know
- ▶ Infection Control Essentials: Every Action Counts
- ▶ Needlestick Prevention: Stick To Safety

INFECTION CONTROL

- ▶ Avian Flu And General Pandemic Awareness
- ▶ Healthcare-Associated Infections: Prevention & Control
- ▶ HIV/AIDS: What Caregivers Need To Know
- ▶ Infection Control: Chain Reaction
- ▶ Infection Control Essentials: Every Action Counts
- ▶ Infection Control In Outpatient Facilities
- ▶ Infection Control Orientation
- ▶ MRSA And VRE Precautions: Battling Superbugs
- ▶ Tuberculosis: Identification And Control

HIPAA COMPLIANCE

- ▶ HIPAA Rules & Compliance
- ▶ HIPAA: Do The Right Thing!
- ▶ HIPAA: Privacy Compliance
- ▶ HIPAA Privacy: Compliance Scenarios
- ▶ HIPAA: Security Compliance

PATIENT SAFETY

- ▶ Domestic Abuse: Recognizing and Reporting
- ▶ Medication Management: You Can Prevent Errors!
- ▶ Patient Safety: Light The Way!
- ▶ Preventing Patient Falls In Hospitals
- ▶ Preventing Resident Falls In Long-Term Care

PATIENT RIGHTS

- ▶ Patient Confidentiality: It's Everybody's Job, Not Everybody's Business
- ▶ Patient Confidentiality: Privacy In A High-Tech Era *
- ▶ Patient Rights: Keep Them In Focus

FOOD SERVICE SAFETY

- ▶ Bloodborne Pathogens For Cafeteria Employees: Safety Behind The Lines
- ▶ Preventing Foodborne Illness

INSTRUCTOR-LED

- ▶ On-site Training
 - ◆ STOP® for Healthcare
The New Foundation for a Reliable, Safe and Caring Culture
 - STOP® - Safety Training Observation Program
 - Safety is everyone's responsibility
 - Teaches participants to look at safety in a new way
 - Motivates staff to engage in peer-to-peer communication
 - Enhances safe working conditions and safe actions around patients and each other.

HEALTHCARE COMPLIANCE

- ▶ Age Specific Care: It's Relative
- ▶ Creating A Restraint-Free Culture
- ▶ EMTALA 911: On Call! *
- ▶ Healthcare Compliance: Code Of Conduct
- ▶ Nursing Documentation: A Reflection Of Quality Care
- ▶ Pain Management: Finding Relief
- ▶ Safety Orientation: Preparation Meets Opportunity
- ▶ Values And Ethics For Healthcare *

EMERGENCY PREPAREDNESS PLANNING

- ▶ Anthrax Awareness *
- ▶ Biological And Chemical Threats: Closing The Door
- ▶ Biological Threats In Healthcare: Everyone's On Alert *
- ▶ Biological Threats In Healthcare: Identify & Respond
- ▶ Disaster Planning: Defuse The Time Bomb
- ▶ Emergency Action Plan: Crisis Under Control
- ▶ Fire Safety: Mission Possible
- ▶ HazCom For Healthcare: A GHS Overview
- ▶ HazMat Transportation: What You Don't Know Can Hurt You
- ▶ Healthcare Violence: Be Part Of The Cure
- ▶ Hospital Security: Partners Against Crime
- ▶ H1N1 Flu: Pandemic Awareness For Healthcare *
- ▶ Incident Command System: When Duty Calls
- ▶ Smallpox Awareness For First Responders

BACK PROTECTION

- ▶ Back At Work *
- ▶ Back Safety For Material Handlers
- ▶ Ergonomics: Safe Patient Transfer
- ▶ Ergonomics: Watch Your Back
- ▶ Patient Lifting: Safe Strategies
- ▶ Protecting Your Back

HAND HYGIENE

- ▶ Hand Hygiene: For Hands That Care
- ▶ Hand Hygiene: The Best Medicine
- ▶ Handwashing: Your Health Is In Your Hands *
- ▶ Latex Allergy: Stop The Reaction

ERGONOMICS

- ▶ Ergonomics: Watch Your Back
- ▶ Ergonomics: Safe Patient Transfer
- ▶ Healthcare Ergonomics: Working To Your Advantage
- ▶ Office Ergonomics: It's Your Move
- ▶ Office Safety: It's A Jungle In There

BEHAVIORAL HEALTHCARE

- ▶ Bloodborne Pathogens In Behavioral Healthcare
- ▶ Infection Control In Behavioral Healthcare

HUMAN RESOURCES

SEXUAL HARASSMENT

- ▶ Beyond Sexual Harassment: Other Forms Of Harassment And Discrimination *
- ▶ Sexual Harassment Compliance Manual *
- ▶ Sexual Harassment: Is It Or Isn't It?
- ▶ Sexual Harassment In Healthcare: New Perspectives
- ▶ Sexual Harassment: You Make The Call

DIVERSITY/RESPECT/COMMUNICATION

- ▶ Communication Breakdown
- ▶ Communication Cornerstones: Building Trust
- ▶ Cultural Competency: Just Good Healthcare
- ▶ Cultural Competency: Problem Solving
- ▶ Customer Service: Natural As Child's Play
- ▶ Diversity: Respect At Work
- ▶ Diversity Advantage: Food For Thought
- ▶ Ethics: The L.O.G.I.C. Of Right
- ▶ Harassment: A New Look
- ▶ Harassment Is...(Healthcare version)
- ▶ It's About Respect: Recognizing Harassment In A Diverse Workplace
- ▶ It's Not Working: Workplace Etiquette
- ▶ Lila's Story
- ▶ Teamwork: How Synergy Succeeds

MANAGERS & SUPERVISORS

- ▶ Care And Candor: Making Performance Appraisals Work
- ▶ Conflict Resolution: A Win/Win Approach
- ▶ Documenting Discipline
- ▶ Environmental Law
- ▶ Ethics Is A Competitive Advantage With Dr. Marianne Jennings
- ▶ Ethics: Speaking Up Without Fear With Dr. Marianne Jennings
- ▶ Ethical Leadership: Tone At All Levels With Dr. Marianne Jennings
- ▶ Export Control And Anti-boycott Law
- ▶ FCPA And Business Ethics
- ▶ Hiring For Healthcare: How To Find The Best Everytime *
- ▶ Insider Trading
- ▶ Legal And Effective Interviewing For Healthcare *
- ▶ Legal And Effective Performance Appraisals
- ▶ Legal Peril: 8 Management Pitfalls
- ▶ Let's Face It: Harassment Training For Supervisors *
- ▶ Love 'Em or Lose 'Em: Employee Retention
- ▶ Managing Healthcare Stress
- ▶ Managing Performance In Healthcare *
- ▶ More Than A Gut Feeling III
- ▶ Records And Information Management
- ▶ Supervisor on the Scene Series
- ▶ Trade Secret Law
- ▶ U.S. Antitrust Compliance Training
- ▶ Understanding The New ADA *
- ▶ Understanding The New FMLA
- ▶ You Be The Judge *

SUBSTANCE ABUSE

- ▶ Creating A Drug-Free Workplace
- ▶ Recognizing Drug And Alcohol Abuse
- ▶ Recognizing Drug And Alcohol Abuse For Employees
- ▶ Recognizing Drug And Alcohol Abuse For Managers

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